
St Peters Quarter, Chertsey: Monitoring Report

Ref: RS/SPH/ITB16354C-001
Date: 11 September 2025

SECTION 1 Introduction

1.1.1 i-Transport LLP have been appointed by Cala Homes (Thames) as the Travel Plan Coordinator at the St Peter's Quarter development located in Chertsey. The development was granted planning permission (Ref: RU.17/1815 in February 2019 for:

"Redevelopment of west site (including demolition of all existing buildings) to provide 212 x 1, 2, 3, 4 and 5 bedroom houses and flats and 116 x 1 and 2 bedroom retirement apartments in two, three and four storey buildings served by new access onto Stonehill Road".

1.1.2 The development is located within Runnymede Borough Council (RBC) with Surrey County Council (SCC) as the Local Highway Authority.

1.2 Full Travel Plan

1.2.1 Section 34 of the decision notice set out that no above-ground development could occur in development area A before the Residential Travel Plan had been submitted and approved by RBC (Runnymede Borough Council).

1.2.2 As part of the reserved matters application (ref: RU.19/1193), which was determined in February 2020 a Travel Plan (Report ref: ITB15015-002C) was submitted and agreed with SCC/RBC. i-Transport has been appointed to act as Travel Plan Co-ordinator since the autumn of 2020 and is implementing the Travel Plan as agreed in terms of measures, monitoring and targets.

1.2.3 The primary objectives of the Travel Plan are to:

- To reduce the number of car journeys generated by the site; and
- To promote the accessibility of the site for non-car modes of transport.

1.2.4 The Travel Plan also had additional objectives including:

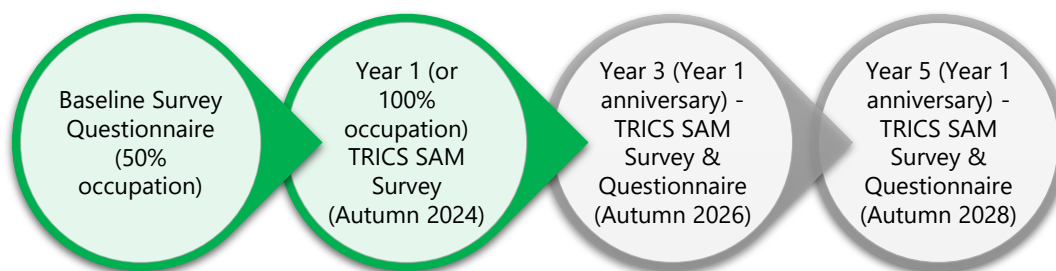
- To provide residents with realistic options for travel to and from the site by supporting a range of sustainable transport alternatives;
- To promote walking, cycling, car sharing and public transport as safe, efficient and affordable alternatives to the private car by highlighting the health and environmental benefits of using sustainable travel modes;
- To minimise the impact of car based travel to the site on the local and strategic highway network and environment; and
- To develop an awareness of the options for sustainable travel opportunities to and from local services and facilities within and around Chertsey.

1.2.5 The main Travel Plan target is to reduce single occupancy vehicular trips by 10% during the peak hours. As part of the Travel Plan, interim travel plan targets were set using 2011 census data. This monitoring report will present new targets based on the Year 1 survey results.

1.3 Monitoring Requirements

1.3.1 The following timeline as set out within the Travel Plan is summarised below at **Image 1**.

Image 1: Monitoring Timeline



1.3.2 A baseline questionnaire survey was undertaken on June 2023 occupations. However, due to the low response rate it was agreed with SCC that the questionnaire would not be repeated and data would be waited until the first TRICS survey. Notwithstanding this, a summary of the questionnaire results are presented within this monitoring report.

1.3.3 Full occupation was reached at Spring 2025 the first TRICS SAM survey was undertaken in Autumn 2024 as it was planned that full occupation was going to be completed at the time of SAM survey.

1.3.4 The remainder of this report is structured as follows:

- Section 2 details the progress of the Travel Plan, as of September 2025;
- Section 3 presents the results of the TRICS SAM surveys and, on this basis, presents updated targets;
- Section 4 presents summary of the residents' travel questionnaire; and
- Section 5 provides a summary.

SECTION 2 Progress of the Travel Plan

2.1 The Travel Plan outlined an action plan of measures for the site and who was responsible for implementing them. **Table 2.1** provides a summary of this action plan with an update on each measure.

Table 2.1: Action Plan Progress

Measure		Timescale	TPC Update – June 2025
Travel Plan Co-ordinator		Nominated one to three months prior to 1st occupation	✓
Steering Group		1st meeting one month after the appointment of TPC. Subsequent 6 monthly meetings for the first two years after first occupation, then one meeting in years 3 and 5.	This was promoted via the questionnaire survey, Travel Plan Pack and Website. No interest was obtained however as the first formal survey has been undertaken, a Steering Group meeting will be proposed and advertised.
Information Development and Provision	Training of sales team about the Travel Plan	Training as part of induction process.	✓ - FAQ sheets were provided to the sales team which included typical questions and answers about the site (Appendix A). Introductions were made whilst undertaking a site visit to discuss the role of the TPC and how to get in contact.
	Production of Travel Plan information for sales packs	To be developed before 1st occupation.	✓ - information of the Travel Plan were provided to the sales team to explain the measures. In addition, a Travel Plan website was created which provides an up to date link of all sustainable measures and initiatives. This can be viewed here . To support the Travel Plan website, a Travel Plan Pack (Appendix B) was also produced with a link on the website as well as each resident having access via their Cala Homes online 'spaceable' portal.
	Production of Residents' Travel Information Packs	To be developed before 1st occupation. Initial occupations to have a simplified version of the pack with the full pack provided at a later date.	
Promote Car Club Use		Provide Car Club infrastructure prior to 1st occupation	✓ - a Car Club was introduced to the scheme in June 2023. A leaflet was delivered to all residents prior to the arrival of the vehicle and once the vehicle had arrived. The leaflet is presented at Appendix C . Unfortunately due to the usage of the Car Club, this was no longer viable and not present within the development.
Promote EV Use		Provide EV charging infrastructure prior to 1st occupation.	✓ - all dwellings have been provided EV infrastructure.
Promote Sustainable Travel		Negotiate discounts with providers of walking and cycling equipment, and with public transport operators	No discounts could be obtained, but a review of these will be undertaken and any discounts will be advertised via a leaflet drop and an update to the website.

Measure	Timescale	TPC Update – June 2025
	Promote Websites and Events	Information on useful websites including walking, cycling local community groups and national events are promoted on the Travel Plan website.
	Bicycle User Group / Bikeability / Bike Doctor	✓ - Opportunities to join these groups are presented through the Travel Plan website. Through the questionnaire, no cycle groups were identified through the residents however the response rate was low. Through the next leaflet drop, these schemes will be readvertised now the development is at 100% occupation. A bike doctor event will also be investigated and promoted to the TPC of the hospital as well.
Promote car share scheme	With Residents' Travel Information Pack	✓ - This has been promoted on the Travel Plan website and pack. The Car Club was also promoted during the time of operation.
Walking / cycling / local facilities / rail maps and journey planning services	With Residents' Travel Information Pack	✓ - this is presented in both the Travel Plan Pack and Travel Plan website.
Information regarding home delivery services	With Resident's Travel Information Pack	✓ - this is presented in both the Travel Plan Pack and Travel Plan website.
Monitor car parking	Following 1st occupation, on-site parking will be monitored to determine if NHS parking is occurring	✓ - Through the questionnaire survey, several site visits and the opportunity to get in touch with the TPC via the dedicated email address no issues have been raised. This will continue to be monitored.
Additional Measures Beyond Travel Plan Requirements		
Information on School Travel	-	Information on how to access and walk to local schools have been provided on the Travel Plan website including a walking route map.
Useful Apps	-	Public transport apps, walking and cycling apps have been provided on the Travel Plan website.

Source: ITB15015-002C

SECTION 3 TRICS SAM Survey

3.1.1 A TRICS-compliant SAM survey was undertaken in October 2024 at St Quarter with the results provided to i-Transport in Summer 2025. The full survey data is provided in **Appendix D**. A summary of the results are provided in this Section of the monitoring report.

3.2 Modal Split – Peak Hours

3.2.1 The number of trips in the morning and evening peak hours are presented at **Table 3.1** and the associated percentages. **Image 3.1** and **Image 3.2** presents these splits visually.

Table 3.1: Modal Splits – Morning and Evening Peak Hours

	Morning Peak Hour		Evening Peak Hour	
Single Occupancy (Total Vehicles)	116	38%	82	38%
Multi Vehicle Occupancy	172	56%	121	56%
Bus / Tram Passengers	3	1%	4	2%
Pedestrians	15	5%	9	4%
Cycles	2	1%	0	0%
Total Trips	308	100%	216	100%

Image 3.1: Modal Split – Morning Peak Hour

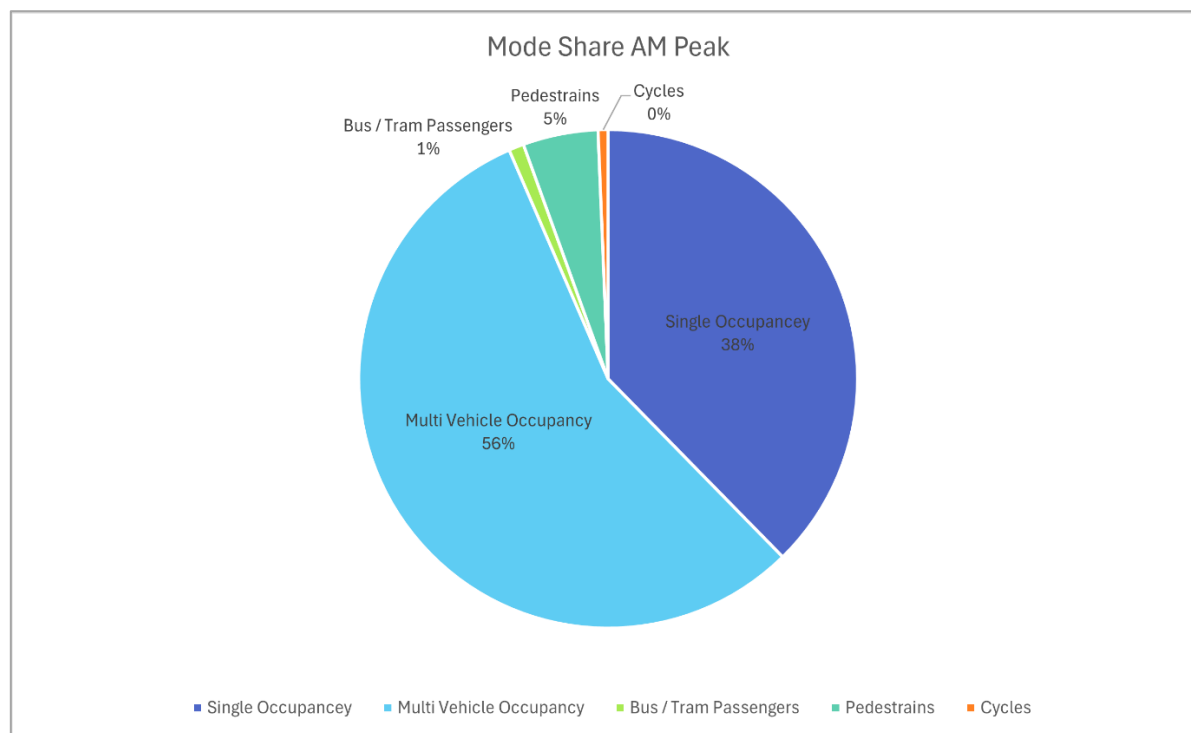
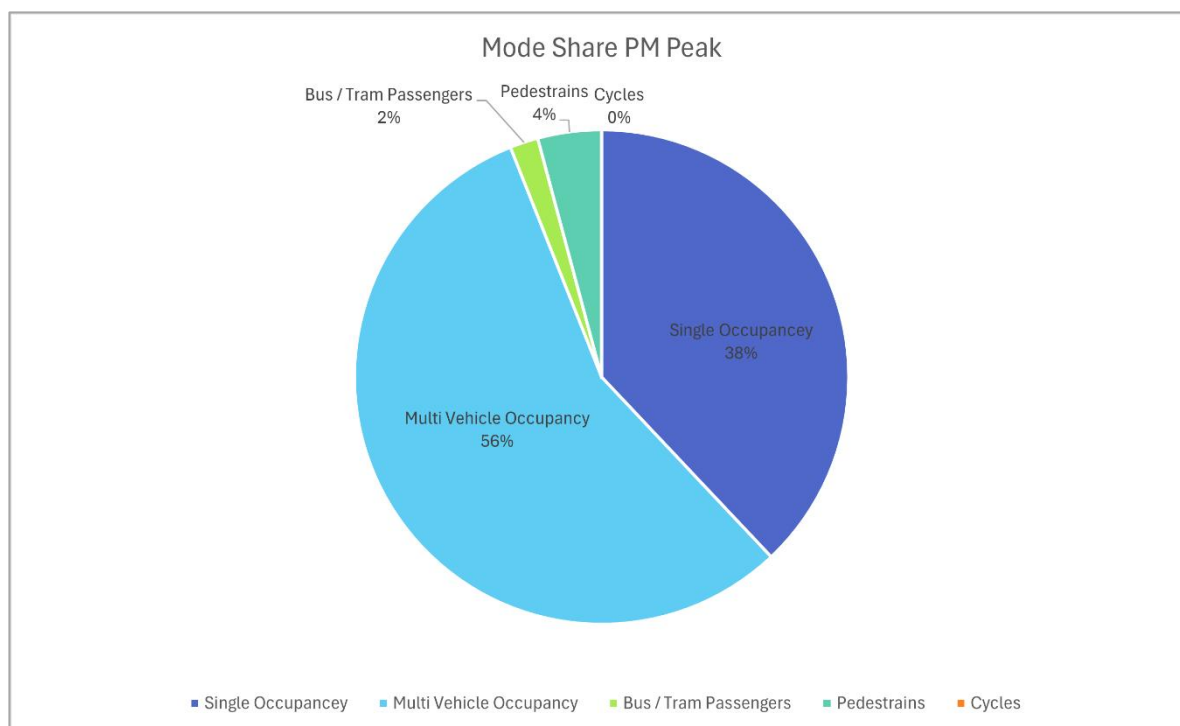


Image 3.2: Modal Split – Evening Peak Hour

3.2.2 **Table 3.1** demonstrates that most trips are undertaken via car, with 38% single occupancy, but positively 56% of trips are via multi vehicle occupancy. There is a low number of public transport and other sustainable mode trips to and from the development.

3.3 Interim Targets

3.3.1 The interim targets originally agreed as part of the Travel Plan are reproduced below in **Table 3.2**.

Table 3.2: Travel Plan Interim Targets

Mode	Baseline – 2011 Census	Year 1	Year 3	Year 5
Single Occupancy Vehicle	71.8%	68.2%	66.4%	64.6%
Foot	13.4%	14.1%	14.5%	14.9%
Train	7.0%	7.8%	8.1%	8.5%
Car Passenger	3.3%	4.0%	4.4%	4.7%
Bicycle	1.6%	2.3%	2.6%	3.0%
Bus	1.4%	2.1%	2.5%	2.8%
Other (Inc. Motorcycle and Taxi)	1.5%	1.5%	1.5%	1.5%
Total	100.0%	100.0%	100.0%	100.0%

Source: Consultants Calculations

3.4 The mode share by car identified by the SAM Survey is lower than that of the census 2011 data, with higher levels of car passenger use.

3.5 Proposed Targets

3.5.1 As part of the Travel Plan, the main target is:

“To reduce the number of vehicle trips generated by the site during the morning peak hour (0800-0900) and evening peak hour (1700-1800) by 10% from the baseline position.”

3.5.2 Using the updated data obtained from the TRICS SAM Survey, new proposed targets are presented at **Table 3.3.**

Table 3.3: AM and PM Peak Updated Mode Share

Mode Share	Year 1 (Baseline)	Year 3	Year 5
AM Peak			
Single Occupancy Vehicle	38.0%	36.0%	34.2%
Multi-Occupancy Vehicle	56.0%	56.5%	57.0%
Pedestrians	5.0%	5.5%	6.0%
Cyclists	0.0%	0.5%	0.9%
Bus/Tram Users	1.0%	1.5%	2.0%
Total	100.0%	100.0%	100.0%
PM Peak			
Single Occupancy Vehicle	38.0%	36.0%	34.2%
Multi-Occupancy Vehicle	56.0%	56.5%	57.0%
Pedestrians	4.0%	4.5%	5.0%
Cyclists	0.0%	0.5%	0.9%
Bus/Tram Users	2.0%	2.5%	3.0%
Total	100.0%	100.0%	100.0%

Source: Consultants Calculations

3.5.3 The main target is to reduce the single vehicle occupancy percentage by 10%. As seen in the results the level of single occupancy is significantly lower than the census data for the area, with a high level of car passenger use. To reduce the single vehicle occupancy, an attempt to increase the number of public transport, walking and cycling trips will be undertaken through the remaining four year of monitoring. Future monitoring reports in years three and five will assess the site against these results and new targets.

3.5.4 Confirmation is sought from SCC that these targets are acceptable and replace the interim targets.

SECTION 4 Monitoring Resident Questionnaire

4.1.1 A resident questionnaire survey was undertaken in July 2023. Leaflets were distributed to residents by i-Transport, which provided a QR code that residents could scan to complete the online survey. A prize incentive of a £50 voucher was included. A summary of the survey results is provided at **Appendix E**, whilst a copy of the questionnaire leaflet is included in **Appendix F**. A total of 3 responses were obtained. At the time of the survey, occupation levels were around 50% of the total development.

4.1.2 The key findings from the travel questionnaire are:

- There is a relatively high degree of car dependency among those who responded, largely owing to people travelling larger distances travelled to work.
- Among those who responded bike ownership is high, therefore there is potential for setting up a Bicycle User Group or promoting cycle-based events at the site to help understand barriers to travel via bike.
- Few of the respondents knew about the Travel Plan or the Travel Plan Website. Improvements will need to be made, to make sure residents are aware of the Travel Plan and its benefits, this will be a key part of reducing single-occupancy journeys.

SECTION 5 Next Steps and Actions

5.1.1 In addition to the future monitoring requirements, the next actions to be completed for this Travel Plan are presented at **Table 5.1**.

Table 5.1: Future Actions

Action	Description
Agree proposed targets with SCC	Arrange meeting with SCC to discuss proposed targets and agree future targets.
Arrange leaflet drop	Present the monitoring results, information on the Travel Plan and the opportunities to join the Steering Group
Steering Group	Organise Steering Group to discuss the Travel Plan.
Cycle / Walking / Bus Discounts	Liaise with local operators / companies on any discounts which can be provided.
Year 3 Monitoring	To be undertaken in Autumn 2026.
BUG Group / Bikeability / Bike Doctor	Organise cycle groups if enough interest and organise a Bike Doctor event.
Website / Travel Plan Pack	Keep website and Travel Plan pack up to date.

SECTION 6 Summary

- 6.1.1 This document presents the results of the first annual monitoring of the St Peter's Quarter Travel Plan, and in accordance with the Travel Plan, monitoring is informed by TRICS SAM surveys.
- 6.1.2 The initial targets of the Travel Plan were informed by Census data. Following the TRICS SAM Survey these targets have been updated to match the baseline data collected from the site. The Travel Plan will seek to achieve a 10% reduction in peak hour single occupancy vehicle trips.
- 6.1.3 The travel questionnaire received a low take-up even with a prize incentive. The questionnaire results suggest that some residents make trips by car because alternatives are impractical although some respondents are already travelling by non-car modes.
- 6.1.4 It is proposed that the next monitoring survey will be undertaken in Year 3 (Autumn 2026), using the TRICS SAM Survey. Due to the poor respond rate to the Travel Plan questionnaire it is proposed to focus entirely on the quantitative data provided by the SAM Survey but a questionnaire will still be undertaken to understand the Travel Plan awareness and continue engagement with residents.
- 6.1.5 The following monitoring report will provide an opportunity to consider the progress of the Travel Plan against the revised targets set out in this report.

APPENDIX A. SALES TEAM FAQ

CALA Homes Travel Plan Help Sheet – St Peter’s Quarter

What is a Travel Plan?

- 1.1 A Travel Plan is a long-term strategy to support sustainable travel both on new and existing developments. The Travel Plan aims to reduce the number of people travelling by car alone and increase the number of people using active and sustainable travel modes, such as walking, cycling, car sharing, and public transport.
- 1.2 As part of the planning application for the developments that CALA Homes build, a Travel Plan is agreed with the local planning authority. The Travel Plan sets out how the strategy will be implemented including measures on how to encourage sustainable modes (e.g. providing information on bus timetables), targets which have to be achieved over a certain time period, and how the uptake of sustainable modes is monitored.
- 1.3 When residents start to occupy the development, the Travel Plan begins its implementation for the agreed period of time. For St Peter’s Quarter this is 5 years. Reports and evidence of how the Travel Plan is implemented is provided to the local highway authority and this case, Surrey County Council.

What is a Car Club?

- 1.4 A car club is a member-based organisation that provides access to pay as you drive vehicles. These can be hired for as little as 30 minutes, up to several days at a time. The cars can be booked via an online booking system or over the phone, with no need for keys; just your smartcard.
- 1.5 Insurance, cleaning, and service is included, and you only pay for the hire time, ensuring there is a minimum of a quarter tank remaining at the end of the booking. Members must be 21 years+ and have held a full British driving license for a minimum of 24 months.
- 1.6 Residents will pay for what they use and it is a greener way of travelling. It will result in residents polluting less and driving less meaning they remain healthier by walking, cycling, and using public transport much more.
- 1.7 A Car Club vehicle will be provided on site and information will be given to residents when this is launched.

What are monitoring surveys?

- 1.8 To ensure active and sustainable travel is being promoted to residents and an uptake is being achieved, surveys will be undertaken to provide data and feedback as to the level of engagement by residents within the site.
- 1.9 Surveys will be undertaken at specified periods agreed in the Travel Plan to discover how people are travelling. For St Peter's Quarter this will be in the form of multi modal surveys (counting the number of vehicles, pedestrians, and cyclists across the development) and online questionnaire surveys which ask how residents travel to different destinations.
- 1.10 These surveys will determine the level of different forms of travel undertaken by residents and highlight any forms that are not being utilised, to allow for changes to be made throughout the 5-year monitoring period. This information will inform the progress against the targets which have to be achieved.

What are Targets?

- 1.11 Each Travel Plan has a set of targets which are agreed with the Council. Following baseline surveys, targets will then be set (e.g. reduce the number of single occupancy car trips by 10%). Information on the agreed targets will be provided in due course.

What is a Travel Plan Co-ordinator?

- 1.12 The Travel Plan Co-ordinator (TPC) plays an important role in the success of Travel Plans. They are responsible for the day to day running, promotion and implementation of the Travel Plan.
- 1.13 The TPC will develop and implement the Travel Plan and will have the responsibility of raising awareness and promoting the available sustainable transport. They will be the point of contact for anyone requiring transport advice or information and will conduct travel surveys to establish why people travel the way they do and what the developer could do to get them to change to sustainable transport.
- 1.14 The TPC will monitor the progress of the Travel Plan towards its targets and take action where appropriate to ensure the targets are met.
- 1.15 i-Transport has been appointed by CALA Homes (Thames) to be the Travel Plan Coordinator.

What is the Travel Pack and Website?

- 1.16 As part of the Travel Plan a Travel Pack and website was agreed to be produced. Each new resident will have access to the Travel Pack on their online portal. In addition, they also have access to their own Travel Plan website (details below). Both the pack and website contain information about how to travel sustainably, their local area, surveys as well the reports which will be issued to each Council.

Contact Details

- 1.17 To get in touch with your Travel Plan Co-ordinator please email:

stpetersquartertpc@i-transport.co.uk

- 1.18 The Travel Plan website can be accessed via the following link:

www.cala-thames-travel-plans.co.uk

APPENDIX B. TRAVEL PLAN PACK



St Peter's Quarter, Chertsey

Travel Plan Pack



Welcome to your Travel Plan Pack

Here you will find information on how to take up more sustainable travel opportunities within your development and within the local area.

As part of St Peter's, travel choices and destinations have been reviewed and are set out to help encourage you to increase the level of sustainable travel, as well as minimising the impact of development traffic on local roads and the environment. By promoting and monitoring the type of travel and the choices available for residents, the Travel Plan will look to:

- Increase awareness of the advantages and availability of sustainable / active modes of transport
- To promote health and fitness benefits of active travel to all users
- To introduce a package of physical and management measures that will facilitate travel by sustainable modes
- To reduce unnecessary use of the car for journeys to and from the development by residents

As well as your Travel Plan pack you also have your own dedicated Travel Plan website which provides further information on sustainable travel. Please visit: www.cala-thames-travel-plans.co.uk.

If you have any questions or you need to get in touch please contact your Travel Plan Coordinator via the following email address: stpetersquartertpc@i-transport.co.uk.

Your Development

St Peter's Quarter is located to the south west of Chertsey. Located adjacent to St Peter's Hospital, the development will add a total of 212 new homes to the local community. With local facilities and services available in both Chertsey and Addlestone as well as other leisure facilities such as Thorpe Park, there are a plenty of different options to explore.



A full local area plan including walking and cycling routes, bus stop locations, schools, shops and leisure facilities can be found within this Travel Plan Pack.

Your Local Area

St Peter's Quarter is located to the south west of Chertsey which is located a 35 minute walk and a 10 minute cycle ride.

Chertsey has a range of retail, leisure, education and employment opportunities which you have access to as well other nearby destinations in Addlestone to the east and Ottershaw to the south.

For more information on other leisure locations including Thorpe Park, please visit:

www.cala-thames-travel-plans.co.uk.



Walking and Cycling

There are key routes to and from your development including:

- A shared footway / cycleway on the eastern side of Guildford Road providing a route towards Chertsey to the north
- A shared footway / cycleway to the south on the western side of Guildford Road with much of the route sat behind the carriageway towards Ottershaw. This route forms parts of the Surrey Cycle Way and National Cycle Route 223
- National Cycle Route 4 can also be accessed via route 223 in the centre of Chertsey. This is a long network route which provides access to London and Fishguard via Reading, Bath and Bristol

Cycle Servicing and Hiring

Bike Doctor

Established in 2017 the Bike Doctor (Surrey) was set up to bring high quality bike repair services across Surrey with hassle free collection and delivery. With both services and upgrades, get in touch with the team to find out more!

Website: www.bikedoctorsurrey.com

Purple Bike Shed

Operating across Hampshire, Berkshire and Surrey, Purple Bike Shed will repair and service mountain bikes, road bikes as well as also being tandem specialists. Able to visit and work on site at either your home or place of work it provides a great opportunity to get you back on the road. Or they can take your bike back to their workshop and return it back for when it suits you.

Website: www.purplebikeshed.com

Useful Apps



Map my Walk



Map my Ride
































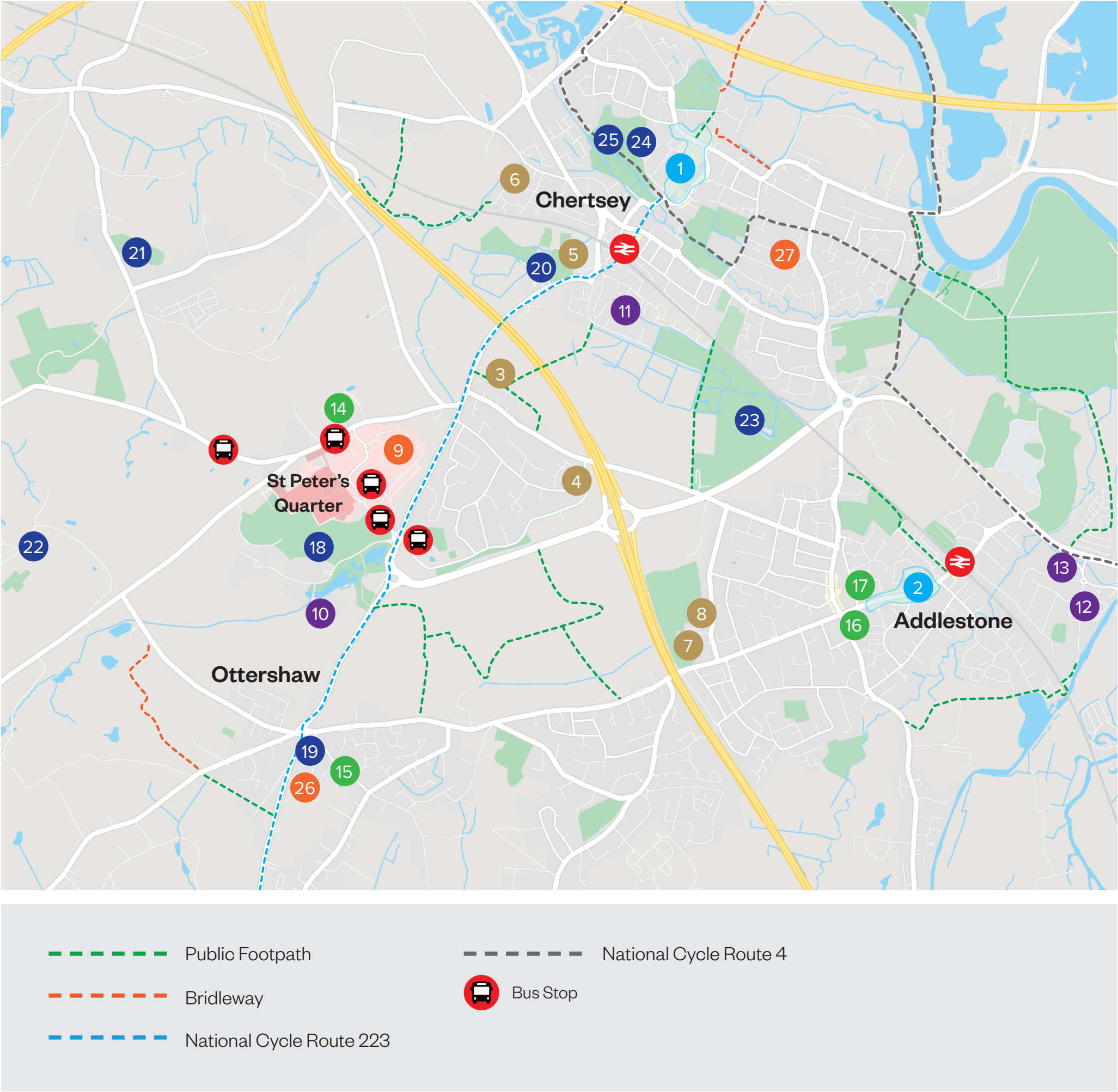
Strava



AllTrails

St Peter's Quarter Local Area Plan

Location/Facility	Time (mins)	
	Walk	Cycle
 Chertsey Railway Station	27	9
 Addlestone Railway Station	50	16
 Chertsey Town Centre	35	11
 Addlestone Town Centre	50	16
 Salesian School	14	5
 Meadowcroft Community Infant School	21	7
 Sir William Perkin's School	25	8
 Cherstey Nursery School	35	11
 Jubilee High School	39	12
 St Paul's Church of England Primary School	39	12
 St Peter's Hospital	1	0
 Hillwood Business Park	11	3
 Hanworth Lane Business Park	29	9
 Weybridge Business Park	61	19
 Bourne Business Park	62	20
 Squires Garden Centre	7	2
 Londis	20	6
 Waitrose	43	14
 Tesco Extra	46	15
 Homewood Park	4	1
 Miller and Carter Restaurant	20	6
 Chertsey Recreation Ground	25	8
 The Royal Marine Pub	26	8
 Foxhills Country Club and Golf Club	29	9
 Abbey Moor Golf Club	30	9
 Chertsey Town FC	42	13
 Chertsey Cricket Club	44	14
 Ottershaw Dental Practice	20	6
 Chertsey Health Centre	43	14



Car Club

Car Clubs play an important role in future sustainable transport where in England each Car Club vehicle displaces 9 private cars. Car Clubs allow you to book a dedicated vehicle, drive it to the destination you require and then return it back to the same parking space. Car Club vehicles are available 24/7, 365 days of the year and you only pay for the time and distance travelled!

St Peter's Car Club Coming Soon!

As part of St Peter's Quarter, a Car Club vehicle will be provided and will be available to all residents! We'll let you know when your Car Club vehicle arrives, where your Car Club will be located within St Peter's and how it will work.

Car Sharing

Around 2.5 million people share their commutes to work every year in the UK. This removes 1.25 million cars from roads and saves around 1.25 million tonnes of CO2 per year. Car sharing is a great way to reduce the amount of solo car trips on our roads not only for work trips but for all trips.

Other benefits include:

- Reduce the need for parking
- Meet new people in your community
- Save on average £1,000 per year
- Reduce the stress of driving

For information on Car Sharing initiatives visit our Travel Plan website for links to:

- Surrey Liftshare
- Liftshare – download the app today!
- GoCarShare
- BlaBlaCar – download the app today!



Public Transport

Bus Travel

St Peter's Quarter is located nearby to a number of bus stops on Holloway Hill and Guildford Road. From Holloway Hill, bus service 593 is available which provides access to a Monday service to Woking.

The main bus stops which will serve your development are located on Guildford Road at the St Peter's Hospital entrance. From here you have the opportunity to travel on services including:

- 446 White Bus (Monday to Sunday) – Staines to Woking
- 461 Falcon Buses (Monday to Saturday) – St Peter's Hospital – Weybridge – Kingston upon Thames
- 557 Diamond Bus (Monday to Saturday) – Addlestone – Shepperton – Sunbury

For more information on the timetables and the bus passes available please visit our Travel Plan website where you will find links to each of these services.

Rail Travel

Chertsey Railway Station is your closest station and is located to the north east of the development. At this station there are 16 cycle spaces and a 19 space car park. From Chertsey there are opportunities to travel to Weybridge, Staines, Vauxhall and London Waterloo.

For timetable information and live updates for services from Chertsey please visit www.southwesternrailway.com.

National Railcard

National Railcards provide an opportunity to save up to a 1/3 off rail travel, with an annual average saving of £142 per year! There are a number of railcards available to purchase. Take a look on the Travel Plan website or visit www.railcard.co.uk.

Taxi Services

Taxi services are also available locally and play a role in your local public transport. Local taxi companies include:

A&C Cars

www.aandccars.co.uk

01932 570170

MiniCabIt

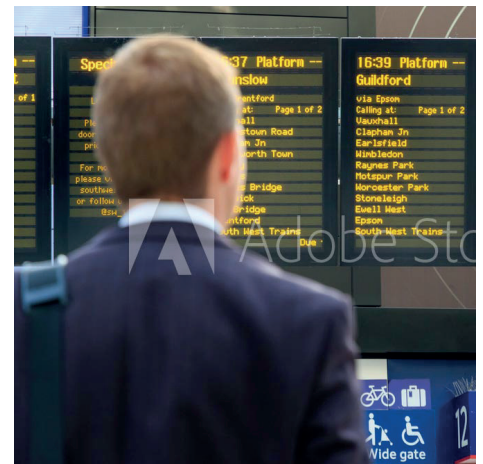
Compare and retrieve taxi quotes for your journey. Either download the app or visit their website: www.minicabit.com

All Chertsey Cars

www.allchertseycars.co.uk

Chertsey Taxis

www.chertseytaxis.co.uk



Useful Apps



Bus Checker



White Bus



Falcon Buses



Diamond Buses



The Trainline



National Rail

School Travel

Sir William Perkins's School

A shared footway / cycleway is provided along the entirety of Guildford Road providing a direct connection to the school. An alternative route is also available via Holloway Hill connecting to Guildford Road.

Salesian School

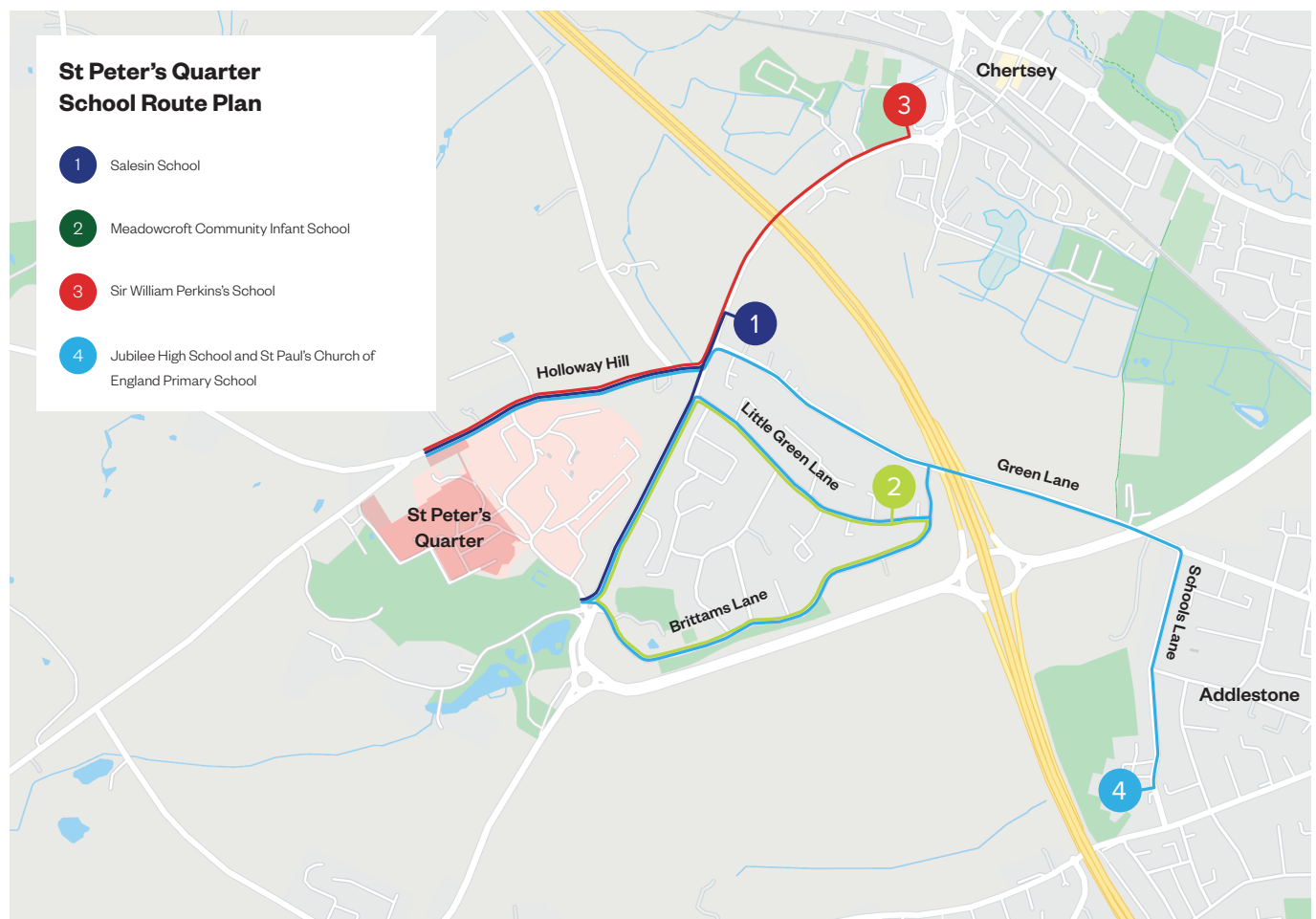
Accessed directly off Guildford Road to the north east, access to this school is straight forward by both walking and cycling via the shared footway and cycleway on Guildford Road. An alternative route is also available via Holloway Hill connecting to Guildford Road.

Meadowcroft Community Infant School

Located to the east of the development in the built up residential area on Little Green Lane, this school has a couple of routes available. With a journey time of just over 20 minutes you can either walk via Bittams Lane where there is a footway on the northern side or via Little Green Lane where footways are provided on both sides.

Jubilee High School and St Paul's Church of England Primary School

With both schools located next to each other on School Lane, access to these schools is possible via Bittams Lane from Guildford Road or Green Lane or Little Green Lane from either Guildford Road or Holloway Hill. A shared footway / cycleway is available on Green Lane providing a direct route for both those walking and cycling to school. The shared route finishes once arriving at the junction with School Lane but footways are provided on either side.



What's Next?

As part of the planning application for the development, a Travel Plan document was prepared which sets out the objectives and benefits of sustainable travel and the overall scheme. This document also sets out the targets and measures which the development will look to achieve over a 5 year monitoring period.

Monitoring will be in the form of questionnaire surveys and multi-modal surveys throughout the monitoring period. These surveys will determine the level of different forms of travel undertaken by residents and will help understand any barriers to particular types of travel. The results from these monitoring surveys will be reviewed and monitoring reports will be produced to understand the effectiveness of the Travel Plan which allow for any changes to be made.

The results of the surveys and the monitoring reports will be uploaded to the Travel Plan website.

Get in Touch

For more information about your travel choices at St Peter's Quarter please visit your dedicated Travel Plan website: www.cala-thames-travel-plans.co.uk.

If you have any questions or comments about your Travel Plan pack please get in touch with your Travel Plan Coordinator at: stpetersquartertpc@i-transport.co.uk.



APPENDIX C. CAR CLUB LEAFLET

St Peters Quarter Residents offer*:

2 Year's Membership ~~£120~~ FREE

+ £50 Free Driving Credit*

+ 5% off Enterprise Rent-A-Car*

Visit our website:

EnterpriseCarClub.co.uk/PETERS250

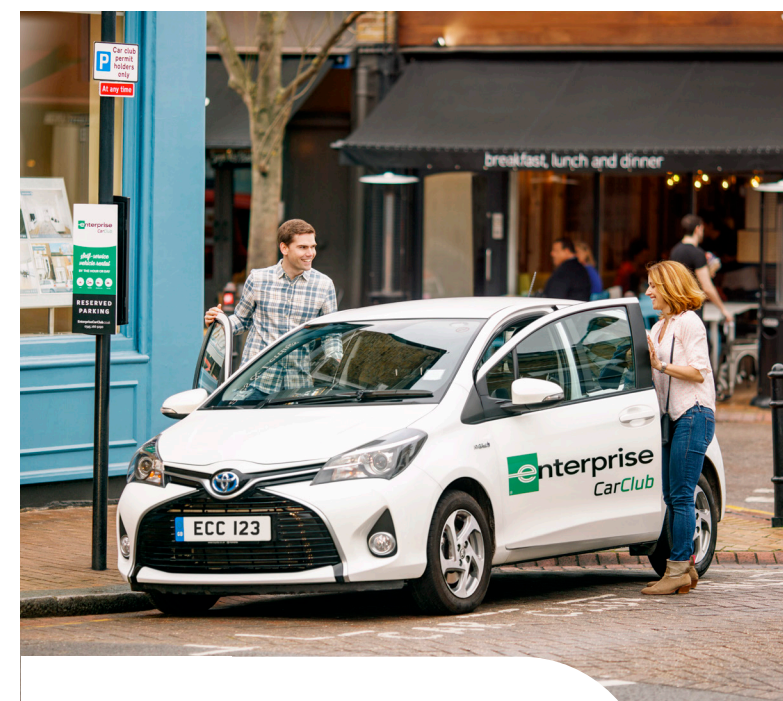
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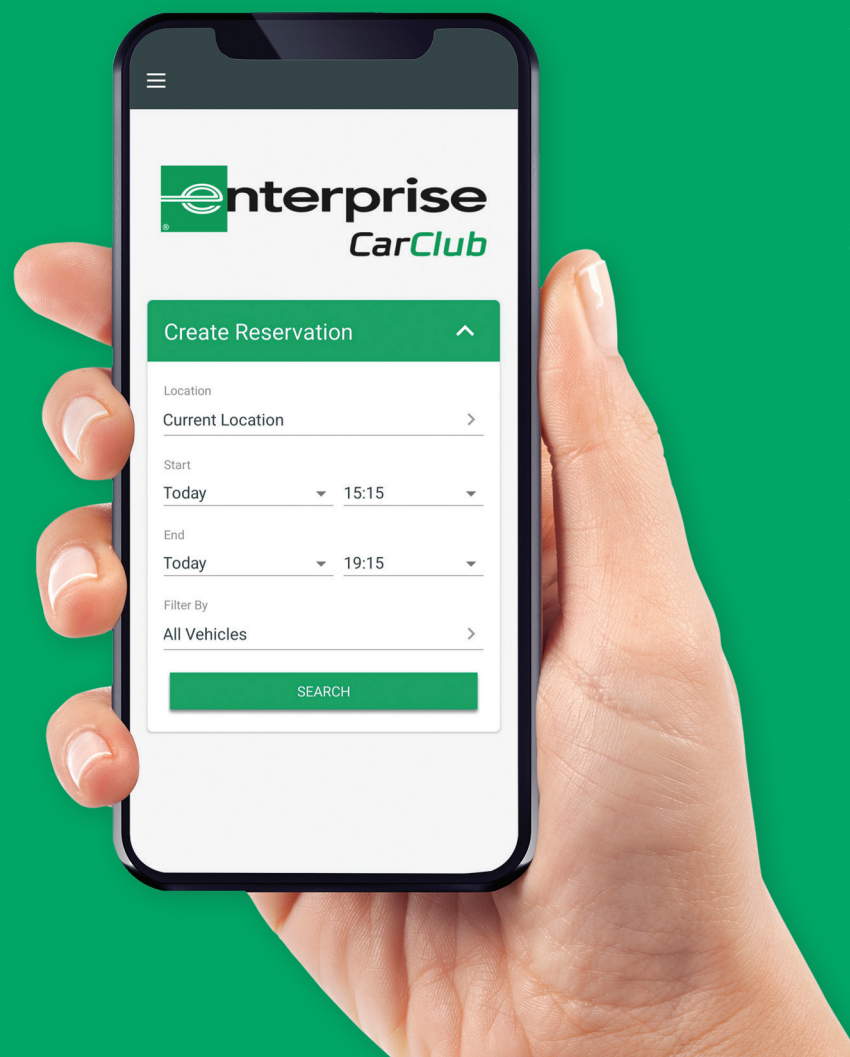
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4. Return

Once back in the original
bay, lock the vehicle via
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APPENDIX D. TRICS DATA

Site Reference: SC-03-A-14 Multi-Modal Site
 Created: Version: 7.12.1 19/02/25
 Latitude/Longitude: 51.37804, -0.53079
 Land Use Type: 03 - RESIDENTIAL/A - HOUSES PRIVATELY OWNED
 Region/Area: SOUTH EAST/SURREY

Description: MIXED HOUSES & FLATS
 Street: HOLLOWAY HILL
 District:
 Town: CHERTSEY
 Post Code: KT16 0SJ
 Planning Authority: RUNNYMEDE BOROUGH C.

Location: Edge of Town
 Location Sub Category: Residential Zone
 Use Class: C3

Population within 500m: 365
 Population within 1 Mile: 5,001 to 10,000
 Population within 5 Miles: 250,001 to 500,000
 Car ownership within 5 Miles: 0.6 to 1.0

Public Transport Provision Summary

Day	Period	Total buses/trams within 400m	Total Trains within 1000m	Total Services
Monday-Friday	0700-1900	140		140
Monday-Friday	0700-1000	35		35
Monday-Friday	1600-1900	30		30
Saturday	0700-1900	102		102
Sunday	0700-1900	22		22

Is site associated with a travel plan: Yes
 If not, are there any plans to implement
 a Travel Plan in the future?
 Is survey data available before the
 implementation of the Travel Plan? No
 Is the location of the site hilly or flat: Flat
 Urban Regeneration: Yes

Covid-19 Restrictions: No

Local Traffic Calming Features

Speed limit (mph) 40
 Speed bumps Yes
 Speed cameras No
 Give way restrictions No
 Stopping restrictions No
 Bus lanes No
 20 mph roads Yes

Site area 8.10 hect
 No of Dwellings 186
 Housing Density 28.62

No. of developments for this Site: 1
 No. of survey Days for this Site: 1

Comments

This site is located off the B386 Holloway Hill, at the south-western edge of Chertsey. The B386 heads east a short distance to meet Guildford Road and also south-west towards Stonehill. Other local routes head towards various parts of the local area.

The site has 3 vehicle accesses for all modes plus 4 separate pedestrian accesses.

Directly to the east of the site is St Peter's Hospital, beyond which is a large area of residential streets. To the south and south-west of the site is a park and to the north is a small area of industrial developments. There is also a woodland to the north-west and a golf course to the west.

The site was previously disused hospital buildings and green space.

Bus (or tram) site accessibility

3. Is there at least 1 bus (or tram) stop within the site frontage or within 400m of the site frontage? : Yes
4. If yes to question 3, where it is necessary to cross a road between the development and the stop, is there a conveniently placed crossing facility? : Yes
5. If yes to question 3, are there at least 2 buses (or trams) per hour (per direction between 0700 and 1900) with routes serving significant areas of population within a 5 kilometre radius? (Mon-Sat): Yes
6. If yes to question 5, what are the service characteristics? (please complete the outline information below)

Destination (town/area)	Number per hour	Approx. journey time
Kingston Station	3	88
Woking Station	2	33

11. Please enter general comments/views about the relevance, quality and importance of public transport services relating to this development.

In addition to the individual bus services shown, there are several less frequent bus services available. The nearest railway station is Chertsey, which is 1.8 kilometres from the site.

Design features encouraging non-car modes

12. Pedestrians

There is a new shared use path along one side of Holloway Hill and several footpaths linking the site with other residential developments and local amenities.

13. Pedal cycles

As above.

14. Public transport

There are a couple of sheltered bus stops with seating in the grounds of the adjacent St Peter's Hospital within walking distance of the site.

Design features encouraging non-car modes

Road Network Distance to Local Developments	
Year of Analysis	2024
Nearest Primary School	1.8 kilometres
Nearest Secondary School	1.1 kilometres
Nearest Local Shop/Corner Shop	2.8 kilometres
Nearest Main Supermarket	3.6 kilometres
Nearest Doctors Surgery	3.7 kilometres
Nearest Hospital with Minor Injuries/A & E	0.9 kilometres
Nearest Sports/Leisure Centre	3.2 kilometres

Census Data	
Year of Census	2021
Census Output Area/Data Zone	E00156449
Number of people employed within Census Output Area	206
Number of households within Census Output Area	213
Number of people living within Census Output Area	410
Area of Census Output Area (hectares)	244.05
Population density within Census Output Area (per hectare)	1.68

Site reference:	SC-03-A-14	Multi-Modal survey site
Trade name:	ST PETERS QUARTER	
Site area (h/a):	8.10	
Site Area Excluding Publicly Accessible Features (hectares):	6.50	
Open since	2021	
Occupied dwellings	186	
Unoccupied dwellings	21	
Total dwellings	207	
Housing Density	28.62	
Privately owned units	186	
Non-Privately owned units	0	
Name of nearest site	ELDEBURY PLACE	
Distance to nearest similar site	2.7 Km	
Average Bedrooms Per Unit	3.16666666666667	
No of units with 1 bedroom	6	
No of units with 2 bedrooms	45	
No of units with 3 bedrooms	63	
No of units with 4+ bedrooms	72	
Total bedrooms	589	
Unit Density	22.962962962963	

Residential unit types

	Private	Non-Private	Total
Detached houses	78	0	78
Semi-detached houses	54	0	54
Terraced houses	21	0	21
Bungalows	3	0	3
Flats (in houses)	0	0	0
Flats (in blocks)	30	0	30
Town Houses	0	0	0
Other (specify below)			

Other:

Comments

At the time of this survey the development was still under construction. All construction activity has been identified and excluded from the survey counts, and all data shown represents only the fully constructed and occupied parts of the site. There will be 212 dwellings once construction is complete.

Multi-Modal survey site

On-Site parking

Total no. of parking spaces	486
Parking Spaces Per Hectare	60.000
Parking Spaces Per Dwelling	2.613
Arrivals Per Parking Space	0.80

Number of spaces

On-Street	12
Driveway	105
Garages	117
Communal parking spaces	22
Allocated spaces	68
Electric Vehicle Charging Bays	162
Is this site associated with a Car Club?	No

General Comments on Parking

Each house and 20% of the flats are provided with an electric vehicle charging bay.

The 500 off-site off-street parking spaces are located at the adjacent St Peter's Hospital, where parking is free for 20 minutes before charges apply. All other local off-site off-street parking is private.

There are 2 free on-street parking bays directly outside the site on Stonehill Road.

Types of servicing vehicle parking taking place

on-site (internal, within specified bays or otherwise)	Yes
off-site (on-street, in designated loading/servicing bays)	No
off-site (in restricted areas e.g. double yellow lines)	No

Off-Site parking details

Is there off-site parking available	Yes
Off-Site parking included in the counts	No
Free On-Street parking available nearby	Yes
If yes, considered easy to find a space	No
If prepared to pay, easy to find somewhere to park off-site all day	Yes

Parking restrictions

Area subject to parking restrictions (controlled parking zone - CPZ)	Yes, Only Some Parts of the Area
Permitted on-street parking for non-residents available within this CPZ	Yes, All Day
If yes, time limited for non-residents	Yes
Charges for non-residents parking if permitted	No

Off-Street parking

Off-Street parking available	Yes, Public Off-Street Parking is Available
Approx. available spaces	500
Parking located within a control parking zone (CPZ)	Yes
Charges for this Off-Street parking	Yes, All Day
Charge amount	1000
Charge period	Day

Park & Ride

Park & Ride Type Facility providing relevant means of accessing the site	No
--	----

Travel Plan Type

Type
Has the local authority placed a 'bond' condition to ensure Travel Plan targets are met?

Compulsory
No

Travel Plan History

Date of initial Travel Plan implementation
Date of curent Travel Plan implementation
Has the Travel Plan been accredited by a recognised organisation?
Name of accrediting organisation
Date of this survey
Date of previous survey (if applicable)
Have any other non-TRICS surveys been undertaken at the site for Travel Plan purposes?

October 2020
No
22/10/24
No

Travel Plan Co-Ordination

Is there a Travel Plan co-ordinator - a member of staff whose job it is to manage the implementation of the Travel Plan?
If YES to the above, do they work on the Travel Plan full time or part time?
Is there an annual Travel Plan budget allocated for this site?

Yes
Part time
Yes

Travel Plan Developer Initiatives

List any developer initiatives (as per planning agreements: for example local infrastructure, improvements to local public transport services, etc.)
The travel plan budget is £36,000.

Travel Plan Objectives and Targets

Travel Plan Target Group

Main target market(s) for the Travel Plan

Residents
Visitors
All site users
Other

Target group
Not a target group
Not a target group

Travel Plan Targets

What is the main objective/target of the Travel Plan?
To provide measures promoting car sharing, walking, cycling and public transport use as alternatives to single occupancy car travel.

What are the specific individual targets of the Travel Plan?

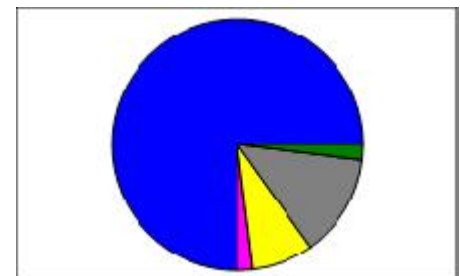
- To promote the safe, efficient and affordable sustainable travel alternatives to private car use by highlighting the health and environmental benefits.
- To minimise the impact of car based travel on the local and strategic highway network and environment.
- To develop an awareness of sustainable travel opportunities linking the site with local amenities in and around Chertsey.

The Other category in the pre-travel plan mode split and travel plan modal split targets include motorcycle and taxi trips.

Pre-Travel Plan Mode Split

Was modal split data obtained before the introduction of the Travel Plan?
If YES, when?
Vehicle Occupants
Cyclists
Public Transport Users
Pedestrians
Other
What was the source of this data?

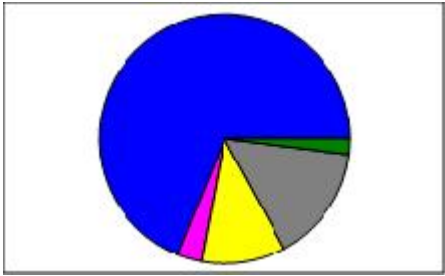
Yes
March 2011
75%
2%
8%
13%
2%
2011 Census



Travel Plan Modal Split Targets

Did the Travel Plan identify mode split targets?
If YES, when?
Vehicle Occupants
Cyclists
Public Transport Users
Pedestrians
Other
Which year of the life of the Travel Plan do these targets represent?

Yes
March 2011
69%
3%
11%
15%
2%
5



Changes in Site Environment and Circumstances

Has there been a change in local parking restrictions within walking distance of the site?

No

Has there been an increase or decrease in the provision of sustainable transport to and from the local area where the site is located? (this could include new footways/cycleways, changes to public transport frequencies and services, a new local transport hub, etc.)

No

Are there any local or environmental factors that may have affected quantities and methods of travel to and from the site, especially since a previous survey at the site (if applicable)? (examples might include new local infrastructure, changes to local routes, pedestrianisation of local area, etc.)

No

Are there any site-specific factors that may have affected quantities and methods of travel to and from the site, especially since a previous survey at the site (if applicable)? Examples might include changes to site accesses, changes and additions to site facilities, on-site parking arrangements, etc.)

No

Cycling

Are cycle sheds provided for houses at the development? provide details of their quantity and locations within the site.)
Date implemented
Yes
October 2020

Is a covered cycle compound available for any apartment blocks present within the site? (If so, provide details on the nature of the features and locations.)
Date implemented
Yes
2024

Are there security features present at the site to encourage cycle parking? (for example illuminated cycle parking areas, secure parking areas, gated access, operational CCTV, etc.)
Date implemented
No

Are there local cycle routes available that link the site to areas of employment/education/local amenities and/or public transport connections?
Date implemented
Yes
2024

In place prior to the development of the site or otherwise independent of it (i.e. not a Travel Plan element)
No

Additional comments

Specify details of all Travel Plan elements identified in this section, along with any other cycling features not already covered.
Secure cycle parking is included for each dwelling, with houses having either a garage or a garden shed and flats having secure cycle compounds.
The site also offers Bikeability courses and since 2021 Purple Bike and Bike Doctor have been promoted through the Residents' Travel Information Pack and subsequent leaflet drops.

Car Sharing

Is there a Car Club available within walking distance of the site that could be used by residents? (if so, provide details, along with any specific arrangements the site developer may have with Car Club companies.)

Yes
April 2023

Date implemented

Additional comments

Specify details of all Travel Plan elements identified in this section, along with any other car sharing features not already covered.
The Residents' Travel Information Pack and development website promote Liftshare and there is an Enterprise Car Club space located at the eastern edge of the site, with leaflets distributed to residents to promote it. The first occupants of each dwelling also receive a 2 year free membership to Enterprise Car Club plus £50 driving credit.

Car Parking Management

Is there restricted availability of on-site parking space (e.g. on-site parking is set at a lower level than forecast demand/parking standards at the time of planning consent)?

No

Date implemented

In place prior to the development of the site or otherwise otherwise independent of it (i.e. not a Travel Plan element)

Are there any parking restrictions/measures/conditions at the site? (if so, provide details, for example permit eligibility restrictions, permits only available to residents not entitled to off-site CPZ parking, etc.)

No

Date implemented

Are there on-site parking charges for Travel Plan target groups (e.g. residents, visitors, etc.)

No

Date implemented

Is there any enforcement of parking measures/restrictions at the site? (for example barrier control, presence of parking attendants/security patrols, clamping, ANPR, etc.)

No

Date implemented

Are there site-specific electric vehicle charging bays provided at the site

Yes
2024

Date implemented

Number of bays

162

In place prior to the development of the site or otherwise otherwise independent of it (i.e. not a Travel Plan element)

No

Additional comments

Specify details of all Travel Plan elements identified in this section, along with any other car parking features not already covered.
Each house and 20% of the flats are provided with an electric vehicle charging bay.

Incentives

Are residents offered 'sustainable travel vouchers' that can be put towards one or more options?

Yes
April 2023

Date implemented

Which of the following options are available? Tick all that apply.

Bus taster/season ticket

No

Value of voucher per household/dwelling

Train taster/season ticket

No

Value of voucher per household/dwelling

Purchase of a bicycle and/or cycling equipment

No

Value of voucher per household/dwelling

Cycle training

No

Value of voucher per household/dwelling

Other (specify)

Yes
Car sharing scheme
50

Value of voucher per household/dwelling

Additional comments

Specify details of all Travel Plan elements identified in this section, along with any other incentive features not already covered.

The first occupants of each dwelling receive a 2 year free membership to Enterprise Car Club plus £50 driving credit.

Public Transport Measures

Are there any safely accessible public bus stops within 400 metres walking distance of any of the site's site's access points (or within the site)?

Yes

Which of the following features are present at these bus stops?

Real time information

No

Timetable display

Yes

Shelter

Yes

Seating

Yes

Dropped kerbs

No

Date implemented

In place prior to the development of the site or otherwise otherwise independent of it (i.e. not a Travel Plan element)

Yes

Have any new bus services been introduced in the local area, and/or have existing services been improved?

No

Date implemented

In place prior to the development of the site or otherwise otherwise independent of it (i.e. not a Travel Plan element)

Are there accessible and well-lit pedestrian routes to local bus/tram stops within 400 metres walking distance of the site?

Yes

Date implemented

In place prior to the development of the site or otherwise otherwise independent of it (i.e. not a Travel Plan element)

Yes

Are there accessible and well-lit pedestrian routes to rail stations within a 1-kilometre walking distance of the site?

No

Date implemented

In place prior to the development of the site or otherwise otherwise independent of it (i.e. not a Travel Plan element)

Are residents provided with a 'welcome pack' (or similar) that includes the promotion of local public transport services, and/or are any other specific public transport information services available to residents?

Yes

Which of the following means of information and services are provided?

Residents' welcome pack

Yes

Noticeboard

No

Newsletters

Yes

Personalised journey planning/travel assistance

Yes

Development's travel website

Yes

Public transport service timetables (on paper or online)

No

Other (specify)

No

Date implemented

October 2020

Additional comments

Specify details of all Travel Plan elements identified in this section, along with any other public transport features not already covered.

The Residents' Travel Information Pack and development website promote public transport routes and timetables and these are also included in distributed leaflets and newsletters.

Marketing Suite & Sales Staff

Does the site include an operational Marketing Suite?

Yes

If the site has a Marketing Suite, does it include any information on the site's Travel Plan? (for example a display in the Marketing Suite, leaflets, information on the marketing website, etc.)

Yes

Date implemented

October 2020

Are sales and marketing staff provided with specific training on the site's Travel Plan? (if so, specify what this training consists of and what elements of the Travel Plan are covered.)

Yes

Date implemented

October 2020

Additional comments

Specify details of all Travel Plan elements identified in this section, along with any other shuttle bus features not already covered.

Travel plan information was provided via FAQ sheets to the sales team prior to the travel plan implementation with personalised travel planning queries directed to the travel plan co-ordinator.

Site reference: SC-03-A-14 Survey date: 22/10/24 Day of week: Tuesday
 Multi-Modal survey site
 Vehicles surveyed: Total vehicles
 Survey type: Manual Count
 AM weather: Cold and Clear
 PM weather: Mild and Clear

Initial car park occupancy: Final car park occupancy:

Total People to Total Vehicles ratio (all time periods and directions): 1.59

BRACKETED ACCUMULATION FIGURES ARE NOT ABSOLUTE

Parking Capacity

Data proportions in %

Motor cars	93	Motor cycles	1	Public service	0
Light goods	4	OGV (1)	0	OGV (2)	0
				Taxis	2

Servicing Vehicles count recorded No

Time	Arr 389	Dep 391	Totals 780	Parking Accum
00:00-01:00				
01:00-02:00				
02:00-03:00				
03:00-04:00				
04:00-05:00				
05:00-06:00				
06:00-07:00				
07:00-08:00	8	46	54	(-38)
08:00-09:00	22	94	116	(-110)
09:00-10:00	19	29	48	(-120)
10:00-11:00	24	29	53	(-125)
11:00-12:00	28	31	59	(-128)
12:00-13:00	31	27	58	(-124)
13:00-14:00	31	28	59	(-121)
14:00-15:00	28	23	51	(-116)
15:00-16:00	35	20	55	(-101)
16:00-17:00	44	24	68	(-81)
17:00-18:00	57	25	82	(-49)
18:00-19:00	62	15	77	(-2)
19:00-20:00				
20:00-21:00				
21:00-22:00				
22:00-23:00				
23:00-24:00				

Comments

No PSVs or scooters visited the site during this survey.

Initial and final car park occupancy figures are unavailable due to the presence of on-site garages.

Day of week: Tuesday

Vehicles surveyed: OGV

OGV (2) 50

1 occupant per OGV is assumed, and included in the vehicle occupants count

[illegible]

Site reference: SC-03-A-14 Survey date: 22/10/24 Day of week: Tuesday
Multi-Modal survey site
Vehicles surveyed: Taxis

Time	Arr 6	Dep 6	Totals 12	Accumulation
00:00-01:00				
01:00-02:00				
02:00-03:00				
03:00-04:00				
04:00-05:00				
05:00-06:00				
06:00-07:00				
07:00-08:00	0	0	0	(0)
08:00-09:00	2	2	4	(0)
09:00-10:00	1	1	2	(0)
10:00-11:00	1	1	2	(0)
11:00-12:00	0	0	0	(0)
12:00-13:00	0	0	0	(0)
13:00-14:00	2	2	4	(0)
14:00-15:00	0	0	0	(0)
15:00-16:00	0	0	0	(0)
16:00-17:00	0	0	0	(0)
17:00-18:00	0	0	0	(0)
18:00-19:00	0	0	0	(0)
19:00-20:00				
20:00-21:00				
21:00-22:00				
22:00-23:00				
23:00-24:00				

Site reference: SC-03-A-14

Survey date: 22/10/24

Day of week: Tuesday

Multi-Modal survey site

Vehicles surveyed: Cars

Time	Arr 363	Dep 365	Totals 728	Accumulation
00:00-01:00				
01:00-02:00				
02:00-03:00				
03:00-04:00				
04:00-05:00				
05:00-06:00				
06:00-07:00				
07:00-08:00	8	46	54	(-38)
08:00-09:00	20	92	112	(-110)
09:00-10:00	17	28	45	(-121)
10:00-11:00	22	26	48	(-125)
11:00-12:00	23	27	50	(-129)
12:00-13:00	28	24	52	(-125)
13:00-14:00	27	23	50	(-121)
14:00-15:00	27	23	50	(-117)
15:00-16:00	33	17	50	(-101)
16:00-17:00	41	21	62	(-81)
17:00-18:00	56	24	80	(-49)
18:00-19:00	61	14	75	(-2)
19:00-20:00				
20:00-21:00				
21:00-22:00				
22:00-23:00				
23:00-24:00				

Site reference:

SC-03-A-14

Survey date: 22/10/24

Day of week: Tuesday

Multi-Modal survey site

Vehicles surveyed: LGV

Time	Arr 14	Dep 14	Totals 28	Accumulation
00:00-01:00				
01:00-02:00				
02:00-03:00				
03:00-04:00				
04:00-05:00				
05:00-06:00				
06:00-07:00				
07:00-08:00	0	0	0	(0)
08:00-09:00	0	0	0	(0)
09:00-10:00	1	0	1	(1)
10:00-11:00	1	2	3	(0)
11:00-12:00	2	2	4	(0)
12:00-13:00	2	2	4	(0)
13:00-14:00	2	2	4	(0)
14:00-15:00	1	0	1	(1)
15:00-16:00	2	3	5	(0)
16:00-17:00	2	2	4	(0)
17:00-18:00	1	1	2	(0)
18:00-19:00	0	0	0	(0)
19:00-20:00				
20:00-21:00				
21:00-22:00				
22:00-23:00				
23:00-24:00				

Site reference: SC-03-A-14 Survey date: 22/10/24 Day of week: Tuesday
 Multi-Modal survey site
 Vehicles surveyed: Motor Cycles

Time	Arr 4	Dep 4	Totals 8	Accumulation
00:00-01:00				
01:00-02:00				
02:00-03:00				
03:00-04:00				
04:00-05:00				
05:00-06:00				
06:00-07:00				
07:00-08:00	0	0	0	(0)
08:00-09:00	0	0	0	(0)
09:00-10:00	0	0	0	(0)
10:00-11:00	0	0	0	(0)
11:00-12:00	2	1	3	(1)
12:00-13:00	0	0	0	(1)
13:00-14:00	0	1	1	(0)
14:00-15:00	0	0	0	(0)
15:00-16:00	0	0	0	(0)
16:00-17:00	1	1	2	(0)
17:00-18:00	0	0	0	(0)
18:00-19:00	1	1	2	(0)
19:00-20:00				
20:00-21:00				
21:00-22:00				
22:00-23:00				
23:00-24:00				

Site reference: SC-03-A-14 Survey date: 22/10/24 Day of week: Tuesday
 Multi-Modal survey site
 Vehicles surveyed: Cycles

Time	Arr 9	Dep 7	Totals 16	Accumulation
00:00-01:00				
01:00-02:00				
02:00-03:00				
03:00-04:00				
04:00-05:00				
05:00-06:00				
06:00-07:00				
07:00-08:00	0	2	2	(-2)
08:00-09:00	0	2	2	(-4)
09:00-10:00	0	3	3	(-7)
10:00-11:00	0	0	0	(-7)
11:00-12:00	1	0	1	(-6)
12:00-13:00	1	0	1	(-5)
13:00-14:00	2	0	2	(-3)
14:00-15:00	1	0	1	(-2)
15:00-16:00	4	0	4	(2)
16:00-17:00	0	0	0	(2)
17:00-18:00	0	0	0	(2)
18:00-19:00	0	0	0	(2)
19:00-20:00				
20:00-21:00				
21:00-22:00				
22:00-23:00				
23:00-24:00				

OFF-LINE VERSION TRICS CONSORTIUM MOON LANE BARNET

Licence No: 195502

Site reference: SC-03-A-14 Survey date: 22/10/24 Day of week: Tuesday
 Multi-Modal survey site
 People Surveyed: Car/LGV/Motorcycle occupants/OGV occupants

This count consists of car occupants, light goods vehicle occupants, motorcycle riders and OGV occupants
 Taxi drivers and drivers of private vehicles picking up/dropping off passengers at the site are excluded from the count

Time	1	2	3	4	5	6	7	Arr 538	Avg Per Veh 1.4	1	2	3	4	5	6	7	Dep 546	Avg Per Veh 1.4	Totals 1084	Avg Per Veh 1.4	Accum
00:00-01:00																					
01:00-02:00																					
02:00-03:00																					
03:00-04:00																					
04:00-05:00																					
05:00-06:00																					
06:00-07:00																					
07:00-08:00	8	0	0	0	0	0	0	8	1.0	27	16	3	0	0	0	0	68	1.5	76	1.4	(-60)
08:00-09:00	14	6	0	0	0	0	0	26	1.3	53	30	11	0	0	0	0	146	1.6	172	1.5	(-180)
09:00-10:00	14	3	1	0	0	0	0	23	1.3	22	6	1	0	0	0	0	37	1.3	60	1.3	(-194)
10:00-11:00	18	4	1	0	0	0	0	29	1.3	20	6	3	0	0	0	0	41	1.4	70	1.3	(-206)
11:00-12:00	23	5	0	0	0	0	0	33	1.2	23	7	1	0	0	0	0	40	1.3	73	1.2	(-213)
12:00-13:00	25	5	1	0	0	0	0	38	1.2	21	3	3	0	0	0	0	36	1.3	74	1.3	(-211)
13:00-14:00	25	4	1	0	0	0	0	36	1.2	21	5	1	0	0	0	0	34	1.3	70	1.2	(-209)
14:00-15:00	21	7	0	0	0	0	0	35	1.3	13	7	3	0	0	0	0	36	1.6	71	1.4	(-210)
15:00-16:00	17	13	5	0	0	0	0	58	1.7	16	4	0	0	0	0	0	24	1.2	82	1.5	(-176)
16:00-17:00	17	17	10	0	0	0	0	81	1.8	17	6	1	0	0	0	0	32	1.3	113	1.7	(-127)
17:00-18:00	34	17	6	0	0	0	0	86	1.5	16	8	1	0	0	0	0	35	1.4	121	1.5	(-76)
18:00-19:00	42	17	3	0	0	0	0	85	1.4	13	2	0	0	0	0	0	17	1.1	102	1.3	(-8)
19:00-20:00																					
20:00-21:00																					
21:00-22:00																					
22:00-23:00																					
23:00-24:00																					
Total	258	98	28	0	0	0	0			262	100	28	0	0	0	0					

Site reference: SC-03-A-14 Survey date: 22/10/24 Day of week: Tuesday
 Multi-Modal survey site
 People Surveyed: Pedestrians

Time	Arr 61	Dep 57	Totals 118	Accumulation
00:00-01:00				
01:00-02:00				
02:00-03:00				
03:00-04:00				
04:00-05:00				
05:00-06:00				
06:00-07:00				
07:00-08:00	3	3	6	(0)
08:00-09:00	5	10	15	(-5)
09:00-10:00	4	5	9	(-6)
10:00-11:00	6	6	12	(-6)
11:00-12:00	8	5	13	(-3)
12:00-13:00	7	6	13	(-2)
13:00-14:00	3	2	5	(-1)
14:00-15:00	8	7	15	(0)
15:00-16:00	5	5	10	(0)
16:00-17:00	4	5	9	(-1)
17:00-18:00	6	3	9	(2)
18:00-19:00	2	0	2	(4)
19:00-20:00				
20:00-21:00				
21:00-22:00				
22:00-23:00				
23:00-24:00				

Site reference: SC-03-A-14 Survey date: 22/10/24 Day of week: Tuesday
 Multi-Modal survey site
 People Surveyed: Public transport Users

Time	Arr 13	Dep 10	Totals 23	Accumulation
00:00-01:00				
01:00-02:00				
02:00-03:00				
03:00-04:00				
04:00-05:00				
05:00-06:00				
06:00-07:00				
07:00-08:00	0	2	2	(-2)
08:00-09:00	0	3	3	(-5)
09:00-10:00	0	2	2	(-7)
10:00-11:00	0	0	0	(-7)
11:00-12:00	0	1	1	(-8)
12:00-13:00	0	1	1	(-9)
13:00-14:00	0	1	1	(-10)
14:00-15:00	2	0	2	(-8)
15:00-16:00	2	0	2	(-6)
16:00-17:00	3	0	3	(-3)
17:00-18:00	4	0	4	(1)
18:00-19:00	2	0	2	(3)
19:00-20:00				
20:00-21:00				
21:00-22:00				
22:00-23:00				
23:00-24:00				

Site reference: SC-03-A-14 Survey date: 22/10/24 Day of week: Tuesday
 Multi-Modal survey site
 People Surveyed: Bus/Tram Passengers

Time	Arr 13	Dep 10	Totals 23	Accumulation
00:00-01:00				
01:00-02:00				
02:00-03:00				
03:00-04:00				
04:00-05:00				
05:00-06:00				
06:00-07:00				
07:00-08:00	0	2	2	(-2)
08:00-09:00	0	3	3	(-5)
09:00-10:00	0	2	2	(-7)
10:00-11:00	0	0	0	(-7)
11:00-12:00	0	1	1	(-8)
12:00-13:00	0	1	1	(-9)
13:00-14:00	0	1	1	(-10)
14:00-15:00	2	0	2	(-8)
15:00-16:00	2	0	2	(-6)
16:00-17:00	3	0	3	(-3)
17:00-18:00	4	0	4	(1)
18:00-19:00	2	0	2	(3)
19:00-20:00				
20:00-21:00				
21:00-22:00				
22:00-23:00				
23:00-24:00				

Site reference: SC-03-A-14 Survey date: 22/10/24 Day of week: Tuesday
 Multi-Modal survey site
 People Surveyed: Total people

Time	Arr 621	Dep 620	Totals 1241	Accumulation
00:00-01:00				
01:00-02:00				
02:00-03:00				
03:00-04:00				
04:00-05:00				
05:00-06:00				
06:00-07:00				
07:00-08:00	11	75	86	(-64)
08:00-09:00	31	161	192	(-194)
09:00-10:00	27	47	74	(-214)
10:00-11:00	35	47	82	(-226)
11:00-12:00	42	46	88	(-230)
12:00-13:00	46	43	89	(-227)
13:00-14:00	41	37	78	(-223)
14:00-15:00	46	43	89	(-220)
15:00-16:00	69	29	98	(-180)
16:00-17:00	88	37	125	(-129)
17:00-18:00	96	38	134	(-71)
18:00-19:00	89	17	106	(1)
19:00-20:00				
20:00-21:00				
21:00-22:00				
22:00-23:00				
23:00-24:00				

APPENDIX E. QUESTIONNAIRE RESULTS

ID	1	2	3
Start time	7/30/23 9:56:28	7/31/23 15:02:46	2/23/24 22:26:54
Completion time	7/30/23 10:02:22	7/31/23 15:06:10	2/23/24 22:32:45
Email	anonymous	anonymous	anonymous
Name			
Are you a resident of St Peters Quarter, Chertsey development?	Yes	Yes	Yes
Please enter your (home) postcode.	KT16 0SL	KT16 0SD	KT16 0SE
Please select your age group	45-60	45-60	45-60
How many people live in your household?	4	1	3
How many cars do you have in your household?	2	1	1
If your household has a car (or multiple), how many are electric or low carbon vehicles?	2	0	0
How many bicycles do you have in your household?	3	0	3
Do you have a disability which affects you or a member of your households travel arrangements?	No	No	No
Are you currently employed?	Yes	Yes	Yes
What is your place of work postcode?		GU22 7HS	W1S 2TR
How often do you work?	Full time	3-4 days	Full time
Do you work from home?	1-2 days	1-2 days	1-2 days
If you travel to your place of work, what mode of transport do you predominately use?	Car (travelling by yourself)	Car (travelling by yourself)	Train
If you do travel to work, how far do you usually travel?	3-10 miles	3-10 miles	10-20 miles
Are there any aspects of your job that require you to use a car / vehicle?	Visit site / clients;Attend meetings;	None;	None;
Do you use any alternative modes of transport to travel to work?		Walk;	Walk;Cycle;Bus;Train;Taxi ;
During the morning peak hour (8am - 9am) how many car trips does your household normally generate? (for example, travelling to work from home equates to one car trip).	2	1	4+
During the evening peak hour (5pm - 6pm) how many car trips does your household normally generate? (for example, travelling to work from home equates to one car trip).	2	1	1
Commuting	Car	Car	
Leisure	Car	Car	Walking
Retail	Car	Car	
Education	Car		Cycling
Commuting2		Car	
Leisure2		Bus	
Retail2		Car	

Education2			
Based on your answers for question 20, what would encourage you to take up these modes of travel?		A bus stop within walking distance	
Are there any improvements or incentives which would encourage you to walk or cycle more?		Pavements on surrounding roads - none currently on Stonehill Road	
Are there any improvements or incentives which would encourage you to use public transport (train or bus)?		There is currently no bus serving the site	
Are you aware of the Travel Plan which is part of St Peters Quarter?	No	Yes	No
Are you aware of the Travel Plan website which provides information on your local area, public transport, walking, cycling and other information?	No	No	No
Are there any improvements to the website, or further information which would be helpful in understanding about sustainable travel?			
Are there any improvements or incentives which would encourage you to use public transport (train or bus)?2			
Are there any improvements to the website, or further information which would be helpful in understanding about sustainable travel?2			
Would you like to be entered into the prize draw?	Yes	Yes	Yes
Please provide your full name.	Johnny Wong	Helen Frary	Gavan Misa
Please provide an email address which you can be contacted on.	jwuk2021@gmail.com	hfrary@gmail.com	gavan.misa@gmail.com
Are you aware of the new Car Club that has arrived to your development?			
Are you aware of the Travel Plan website which provides information on your local area, public transport, walking, cycling and other information?2			
Are you aware of the new Car Club that has arrived to your development?2	No	Yes	Yes
Have you used the Car Club?			
Would you like to be involved in the Residents Committee?	Yes	Yes	Yes

APPENDIX F. RESIDENTS LEAFLET

St Peters Quarter Travel Plan Questionnaire

Thank you for participating in this questionnaire. As part of the monitoring of the Travel Plan for St Peters Quarter, questionnaire surveys are to be undertaken throughout the monitoring period. The questions look to understand the current travel patterns and habits within the development.

The questionnaire will close on 25th August 2023 and you also have the opportunity to enter into a prize draw to win a £50 voucher for either Top Golf (<https://topgolf.com/uk/>) or The Crown (crownchertsey.co.uk). Each resident can only complete the questionnaire once and only enter the prize draw once. The winner of the prize draw will be announced shortly after the closing date.

Results and data will be collected in line with the privacy policy and the prize draw will be undertaken in accordance with

1. Are you a resident of St Peters Quarter, Chertsey development?

☐ Yes

☐ No

2. Please enter your (home) postcode.

3. Please select your age group

☐ Under 18

☐ 18-34

☐ 35-44

☐ 45-60

☐ 60+

4. How many people live in your household?

☐ 1

☐ 2

☐ 3

☐ 4

☐ 5+

5. How many cars do you have in your household?

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4+

6. If your household has a car (or multiple), how many are electric or low carbon vehicles?

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4+

7. How many bicycles do you have in your household?

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4+

8. Do you have a disability which affects you or a member of your households travel arrangements?

- ☐ Yes
- ☐ No

Employment and Travel

9. Are you currently employed?

☐ Yes

☐ No

10. What is your place of work postcode?

11. How often do you work?

☐ 1-2 days

☐ 3-4 days

☐ Full time

☐ Shift work

☐ Other

12. Do you work from home?

☐ No

☐ 1-2 days

☐ 3-4 days

☐ Full time

13. If you travel to your place of work, what mode of transport do you predominately use?

- ☐ Walk
- ☐ Cycle
- ☐ Bus
- ☐ Train
- ☐ Taxi
- ☐ Motorbike
- ☐ Car (travelling by yourself)
- ☐ Car (travelling with someone else)
- ☐ Other

14. If you do travel to work, how far do you usually travel?

- ☐ Up to 1 mile?
- ☐ 1-3 miles
- ☐ 3-10 miles
- ☐ 10-20 miles
- ☐ Over 20 miles

15. Are there any aspects of your job that require you to use a car / vehicle?

- ☐ None
- ☐ Attend meetings
- ☐ Visit site / clients
- ☐ Other

16. Do you use any alternative modes of transport to travel to work?

- ☐ Walk
- ☐ Cycle
- ☐ Bus
- ☐ Train
- ☐ Taxi
- ☐ Motorbike
- ☐ Car (travelling by yourself)
- ☐ Car share (travelling with someone else)
- ☐ Other

Travelling

17. During the morning peak hour (8am - 9am) how many car trips does your household normally generate? (for example, travelling to work from home equates to one car trip).

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4+

18. During the evening peak hour (5pm - 6pm) how many car trips does your household normally generate? (for example, travelling to work from home equates to one car trip).

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4+

19. What is your typical mode of travel to the type of destinations listed below in an average week? Please choose the ones which are applicable.

[illegible]

20. If you were to consider changing your main mode of travel, which mode would you be most likely to change to?

	Walking	Cycling	Bus	Train	Car	Car (Sharing)	Other
Commuting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Leisure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Retail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

21. Based on your answers for question 20, what would encourage you to take up these modes of travel?

Changing Travel Behaviours

22. Are there any improvements or incentives which would encourage you to walk or cycle more?

23. Are there any improvements or incentives which would encourage you to use public transport (train or bus)?

24. Are you aware of the Travel Plan which is part of St Peters Quarter?

☐ Yes

☐ No

25. Are you aware of the Travel Plan website which provides information on your local area, public transport, walking, cycling and other information?

☐ Yes

☐ No

26. Are there any improvements to the website, or further information which would be helpful in understanding about sustainable travel?

Residents Car Club

27. Are you aware of the new Car Club that has arrived to your development?

☐ Yes

☐ No

Resident Commitee

28. Would you like to be involved in the Residents Committee?

☐ Yes

☐ No

Prize Draw

Thank you for taking part in this questionnaire. If you would like to be entered into the prize draw for the chance to win a £50 voucher (either Top Golf or The Crown) then please provide your details below. The winners of the prize draw will be selected at random from the responses received by the survey deadline and will take place shortly after this time.

29. Would you like to be entered into the prize draw?

☐ Yes

☐ No

30. Please provide your full name.

31. Please provide an email address which you can be contacted on.

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